



Michael Kerr
Chairman

September 1, 2011

Mr. Richard Mortman
National Mechanical Services LLC
100 Leuning Street
South Hackensack, NJ 07606

Dear Mr. Mortman:

I want to take this opportunity to compliment you and your company, for their fine work over many years.

Twenty eight years ago I began doing business with you. Now, that long standing relationship continues with your son Jeffrey Mortman. Initially you installed a dozen large boiler and dual fuel burner systems in 80-150 unit residential multiple dwelling buildings for me. Without interruption, your company, National Mechanical Services LLC, continues to provide me with all service work and upgrades.

Your company's design team, installation team and service team are outstanding. I rely on your company's ability to solve complex mechanical problems and to perform routine maintenance. Even during the heating season your mechanics are on the job quickly reporting their findings to my staff allowing for quick decisions and repairs.

Your company was recommended to me in 1983. Since that time your company and staff grew and the nature of the business became more complicated. Nonetheless you kept up with the changing environment and you protected my business. Most importantly you ensured that I was able to maintain essential services to my tenant families. I respect your business experience and knowledge and look forward to continuing my long standing relationship with your company.

Sincerely yours,

Michael Kerr